

## Webmail Password Recovery

Written by Administrator

Sunday, 02 August 2015 12:45 - Last Updated Sunday, 02 August 2015 13:52

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August 2, 2015

### **PROBLEM**

I need to recover my password for my Brown Dog Networks E-mail Account.

### **RESOLUTION**

To recover your E-mail password you will need following information

- Your E-mail address/Username
- Your First and Last Name

### **OPTION 1**

Send a text message from your smartphone to [accounthelp@browndognetworks.com](mailto:accounthelp@browndognetworks.com) with the above information. A response will be sent to you via text with the new password.

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### OPTION 2

Send an email from an alternate account to [accounthelp@browndognetworks.com](mailto:accounthelp@browndognetworks.com) with the above information. A response will be sent to the alternate account with the new password.

### OPTION 3

Call our support line at 314-531-6500 or 636-678-4000 option 2 during normal business hours M-F 9-5:30.

Once Completed you can log in [Here](#)